



BC Accelerator Program (BCAP) Cancellation & Refund Policy

This policy applies to all Sellers registered for the Phase 1 Export READI Training as part of the 2026/27 BC Accelerator Program.

Key Dates

Registration now open

Registration deadline: Thursday, September 17, 2026

Payment deadline: Wednesday, September 30, 2026

Cancellation Windows

Up to September 30, 2026 (after registration, before payment deadline)

Registrations cancelled before the registration deadline are eligible for a full refund of any payment made, less a \$50 administrative fee.

After September 30, 2026 (post-payment deadline)

No refunds will be issued after the payment deadline, as this date marks the point at which Destination BC confirms final participant numbers and commits budget to training seats and program materials.

Participants may instead transfer their registration to another eligible representative from the same business at no additional charge.

To cancel a registration, request a transfer, contact:

Frances Ishii,

Manager, Events

Destination British Columbia

frances.ishii@destinationbc.ca



No-Shows

Businesses that do not attend confirmed training sessions or marketplace appointments without prior notice are not eligible for a refund or credit, and may be deprioritized for future BCAP intakes.

Program Changes

Destination BC reserves the right to modify program dates, format, or venue due to unforeseen circumstances. In the event Destination BC cancels or postpones the program, all registered participants will receive a full refund or the option to transfer their registration to a rescheduled date.